



European
Commission

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ENGAGING CITIZENS FOR GOOD GOVERNANCE IN COHESION POLICY

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Regional and
Urban Policy

STRENGTHENING THE PARTICIPATION OF MARGINALISED GROUPS

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- ✓ **SDG16: Framework for citizen-led accountability:**
16.7 ensure responsive, inclusive, participatory and representative decision-making at all levels
- ✓ **People-centred approach**
- ✓ **Leave no one behind**



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EXPERIENCES OF ENGAGING MARGINALISED GROUPS

- OGP countries: Ghana, South Africa
- Dialogue-based processes build citizen capacity
- Citizens generate and communicate evidence
- Building alliances
- Contributes to accountable relations and collective solutions



LESSONS

- Entry points ... start from where people are
- Practise active listening and reflection
- Build capacities for dialogue and communication
- Build networks and movements for accountability



Engaging marginalised citizens for good governance requires starting from where they are at, and creating opportunities for dialogue, active listening and reflection.

